Cognitive Research Technologies Terms of Use

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Your use of Cognitive Research Technologies is governed the <u>Microsoft Online</u> <u>Subscription Agreement</u> (which incorporates the <u>Online Services Terms</u>) and the terms set out on this page. Cognitive Research Technologies are early pre-release projects offered by Microsoft to obtain customer feedback ("Previews").

PREVIEWS ARE PROVIDED "AS-IS," "WITH ALL FAULTS," AND "AS AVAILABLE," AND ARE EXCLUDED FROM THE SERVICE LEVEL AGREEMENTS AND LIMITED WARRANTY. Previews are not covered by customer support. Previews employ lesser or different privacy and security measures than those typically present in the Online Services. You should not use Previews to process Personal Data or other data that is subject to heightened compliance requirements. Certain named Previews may also be subject to additional terms set forth below, if any. We may change or discontinue Previews at any time without notice. We may choose not to release a Preview into "General Availability."

SUPPLEMENTAL TERMS

Project Conversation Learner

"Conversation Learner Improvement Data" means action definitions and entity definitions that are provided to Microsoft by, or on behalf of, Customer through use of Project Conversation Learner, and models generated by Project Conversation Learner. End user log dialogues and training dialogues are not Conversation Learner Improvement Data.

Microsoft may process Conversation Learner Improvement Data solely to: (i) provide Online Services to Customer; and (ii) improve Microsoft products and services. Solely for such processing, Microsoft may collect, retain, use, reproduce, and create derivative works of, Conversation Learner Improvement Data and Customer grants Microsoft a limited nonexclusive irrevocable worldwide license to do so. Customer will secure and maintain all rights necessary for Microsoft to process Conversation Learner Improvement Data as described in this paragraph without violating the rights of any third party or otherwise obligating Microsoft to Customer or to any third party. The parties do not anticipate any need for Project Conversation Learner action definitions or entity definitions to include Personal Data, and Customer will not include Personal Data in action definitions or entity definitions.

As between the parties, Customer retains all right, title and interest in and to Conversation Learner Improvement Data. Microsoft acquires no rights in Conversation Learner Improvement Data, other than the rights Customer grants to Microsoft in these

Project Conversation Learner terms. This paragraph does not affect Microsoft's rights in software or services Microsoft licenses to Customer.

Project Conversation Learner terms control to the extent there is any conflict with other parts of the OST, and it will survive termination or expiration of Customer's volume licensing agreement.

Search Requirements

Project Answer Search is subject to the **Bing Search Use and Display Requirements**.

Project URL Preview

You must only use the data from Project URL Preview to display preview snippets and thumbnail images hyperlinked to their source sites, in end user-initiated URL sharing on social media, chat bot or similar offerings. You must not copy, store or cache any data you receive from Project URL Preview. You must honor any requests to disable previews that you may receive from website or content owners.