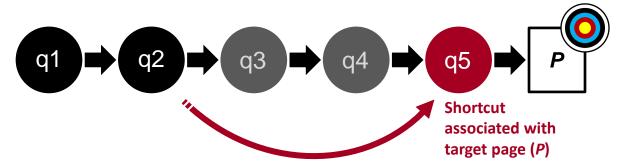
Exploring the Use of Labels to Shortcut Search Trails

Microsoft® Research

Ryen W. White and Raman Chandrasekar {ryenw,ramanc}@microsoft.com

What are Trail Shortcuts?

During known-item search, searchers may waste time reformulating queries to find an elusive page Trail shortcuts help users bypass unneeded queries and get them to their target page faster



Frequent labels assigned to pages in the result set could be shown as shortcuts on result page

How are Trail Shortcuts Generated?

Experimented with shortcuts from each of four sources:

Click-graph	Page Hunt	Anchor text	Social
queries from search engine click graph	queries from human computation game	from search engine index	bookmarks from delicious.com

Do Trail Shortcuts Help?

(1) Can shortcuts reduce number of queries to reach target page? (2) How do the label sources compare?

Experiment: Selected trails from log data with at least three queries, no click until last query, consistent intent, etc. Generated labels for each target page and computed number of queries saved by shortcuts

Anchor text saved most queries relative to oracle; click-graph covered most trails

	All target pages		High findability pages	Low findability pages
Label Source	Average number of	Coverage	Average number of	Average number of
	queries saved (% oracle)	(% trails)	queries saved (% oracle)	queries saved (% oracle)
Page Hunt	1.58 (90.9)	10.7	1.27 (90.5)	2.01 (91.6)
Click graph	1.83 (89.9)	15.8	1.43 (89.3)	2.39 (90.7)
Anchor text	1.65 (93.1)	12.0	1.20 (93.0)	2.26 (93.2)
Bookmarks	1.54 (81.4)	5.6	1.19 (81.2)	2.02 (81.6)
Best (of all)	1.97 (95.2)	19.6	1.48 (94.8)	2.65 (95.4)

Shortcuts can help users search more defficiently, especially when the target page is difficult to find